

## **FULLEI FRESH RETURNS POLICY**

Products are shipped in good condition and become your responsibility upon receipt of delivery. Refunds are at Fullei Fresh's discretion and are not guaranteed. Only unused, unopened, non-perishable items with their labels, packaging and contents completely intact are eligible for a refund. Refund requests are to be received in writing within 14 days of shipping.

You will be charged a 20% restocking fee and receive a refund that equals 80% of the value of the returned product on your credit card.

Upon approval by Fullei Fresh, you will be given a Return Authorization Number (RA#) and return instructions. The RA# must be clearly marked in and on your package in order for us to process your return. Products under return request must be shipped back at your expense and be received within 14 days of return request approval. Upon receipt, Fullei Fresh staff will evaluate the condition of the items returned and if deemed in good condition, your refund will be processed within 30 days of item receipt back to Fullei Fresh. For your benefit, it is suggested that you ship the item back insured and with a signature required; a refund will not be honored for refund items lost in transit, not received by Fullei Fresh or received in poor condition (ie. used, opened, damaged, missing labels, packaging or contents.) Items returned without a Return Authorization may be issued a refund at Fullei Fresh's discretion and a refund is not guaranteed. Should the refund be denied, you may choose to have the items shipped back to you at your expense.